I appreciate that the Job Centre Plus staff have a very difficult job to do. I also appreciate that they have internal rules and guidance to follow.

However if they have information and documents which might assist those looking for work I would have thought that it was their duty to share these with their clients. It would seem this is not the case. Here is an example:-

?Having had several appointments over the last few months and also having made it clear that I was happy to do anything in my power to find employment, I asked on the off-chance if they had a list of Employment Agencies in the York area. Strangely the agent reached into a desk tidy to her left and plucked a copy from a stack in the top shelf which contains names and contact details for 25 Agencies which are active in the area. Many of these are not easily located using Google as they have head offices in other locations.?

Not a great service from a failing system really is it?

If you are willing to work for an Employment Agency in the York area here is the list as a .PDF. (11.46Mb) You can also click on the picture above in you are using a mobile phone, because we like our services and articles to be accessible to all! It's possibly not the greatest quality but if you call in and ask they are more than willing to give you a copy.

But which should you have to ask in the first place?